



NOTTINGHAMSHIRE
Fire & Rescue Service
Creating Safer Communities

Nottinghamshire and City of Nottingham
Fire and Rescue Authority

PERFORMANCE MONITORING COMMITTEE OUTCOMES

Report of the Chair of the
Performance Monitoring Committee

Agenda No:

Date: 17 September 2010

Purpose of Report:

To report to Members on the business and actions of the Performance Monitoring Committee meeting of Friday 09 July 2010.

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1. BACKGROUND

As part of the revised Governance arrangements the Authority have delegated key responsibilities for Performance Monitoring to the Performance Monitoring Committee. As part of those delegated responsibilities, the Chair of the Performance Monitoring Committee and the Management lead, report to the Authority on its business and actions.

2. REPORT

- 2.1 The minutes of the meeting held on Friday 09 July 2010 are attached to this report at Appendix A. The following summarises the main points of the paper discussed at the meeting.
- 2.2 The Committee were in receipt of a report which updated on how the Nottinghamshire and City of Nottingham Fire Authority performed in Quarter 4 2009/10, against its national indicators (NIs) and key performance indicators (KPIs).
- 2.3 The report outlined the aggregated targets at Service level and depicted how the organisation is performing against its statutory indicators. Performance compared to targets was demonstrated, as well as performance compared to the previous year and the previous two years. This allows for an overall snapshot of how the organisation is performing in specific areas. All NIs and KPIs require an appropriate commentary from the manager responsible. These responses detail what actions are being taken and if there are any significant issues which need to be considered in relation to the overall totals.
- 2.4 In addition to the report before the Committee, further information was presented concerning NI33a – deliberate primary fires, and KPI 12ii – sickness all staff.
- 2.5 It was resolved that the Quarter 4 performance be noted and the Service's overall performance continue to be monitored. Further, that with regard to the comparison of statistics with Family Group 4, the Chief Fire Officer submit a report to the next meeting, giving additional information on the statistics, including intelligence from other Services to ascertain whether they classified and recorded incidents in the same way. This would give Councillors a better understanding of why the Service was positioned lower than the family group in most cases, it being noted that one of the reasons could be the presence of an inner city area in Nottinghamshire. It was finally resolved that the congratulations and thanks of the Committee to all staff for the continued improvement in all areas of the Service be recorded.

3. FINANCIAL IMPLICATIONS

All financial implications were considered as part of the original reports submitted to the Performance Monitoring Committee.

4. HUMAN RESOURCES AND LEARNING AND DEVELOPMENT IMPLICATIONS

All human resources and learning and development implications were considered as part of the original reports submitted to the Performance Monitoring Committee.

5. EQUALITY IMPACT ASSESSMENT

An initial equality impact assessment has identified no specific aspects relating to a disproportionate effect in respect of the key equality strands.

6. CRIME AND DISORDER IMPLICATIONS

There are no crime and disorder implications arising from this report.

7. LEGAL IMPLICATIONS

There are no legal implications arising from this report.

8. RISK MANAGEMENT IMPLICATIONS

The monitoring of performance will be an essential part of the Service's development. The Comprehensive Performance Assessment and associated audit processes will continue to scrutinise the Service's overall performance. Failure to act on poor performance could lead to intervention.

9. RECOMMENDATIONS

That Members note the contents of this report and the business undertaken by the Performance Monitoring Committee.

10. BACKGROUND PAPERS FOR INSPECTION (OTHER THAN PUBLISHED DOCUMENTS)

None.

Councillor Gordon Wheeler
CHAIR OF PERFORMANCE MONITORING COMMITTEE



**NOTTINGHAMSHIRE AND CITY OF NOTTINGHAM
FIRE AND RESCUE AUTHORITY**

PERFORMANCE MONITORING COMMITTEE

MINUTES

of meeting held on **9 JULY 2010** at Fire and Rescue Services Headquarters, Bestwood Lodge, Arnold, Nottingham, from 10.00am to 10.30 am

Membership

Councillor Wheeler (Chair)
Councillor Carroll
Councillor Dobson
^ Councillor James
^ Councillor Rigby

Members absent are marked ^

Present as an observer – Councillor Cooper

1 APOLOGY FOR ABSENCE

An apology for absence was received from Councillor Rigby.

2 DECLARATIONS OF INTERESTS

No declarations of interests were made.

3 MINUTES

RESOLVED that the minutes of the last meeting held on 26 March 2010, copies of which had been circulated, be confirmed and signed by the Chair.

4 PERFORMANCE UPDATE – QUARTER 4 2009/10

Consideration was given to a report of the Chief Fire Officer, copies of which had been circulated, informing the Committee of how Nottinghamshire and City of Nottingham Fire and Rescue Authority had performed against its National Indicators (NI) and Key Performance Indicators (KPIs) in quarter 4.

During a lengthy discussion the following additional information was provided -

- (a) NI 33a – Deliberate primary fires – four areas of the City - Bulwell, Bestwood, Bridge and St Anns accounted for 37% of the incidents which occurred in the whole of the county. There had been 391 incidents in the City but despite this there was still an overall reduction of 18% in the County and 30% in the City which had exceeded expectations. A lot of partnership working was being undertaken in the City and specific reference was made to a scheme at Bulwell where bins were only left on the street during the day of collection thus reducing the risk of fires being started in bins in the early hours of the morning. Further education work in schools would start in October. Some areas of Bassetlaw remained a problem but some targeted work was being undertaken in Manton;
- (b) KPI 12ii – .Sickness all staff – in total the Service lost 4,724 days due to sickness absence during 2009/10 which represented 6.16 days lost per employee, which was below the target figure of 8 days per employee. This represented an overall reduction of 1,202 days (-20%) compared to 2008/09.

RESOLVED

- (1) that the improved Quarter 4 performance be noted and the Service's overall performance continue to be monitored;**
- (2) that, with regard to the comparison of statistics with family group 4 (page 52 of the report), the Chief Fire Officer submit a report to the next meeting, giving additional information on the statistics, including intelligence from other Services to ascertain whether they classified and recorded incidents in the same way, so that Councillors could gain a better understanding of why the Service was positioned lower than the family group in most cases, it being noted that one of the reasons could be the presence of an inner city area in Nottinghamshire;**
- (3) that the congratulations and thanks of the Committee to all staff for the continued improvement in all areas of the Service be recorded.**